

The Weald Federation

Of Five Ashes, Frant, Mark Cross and Frant Church of England Primary Schools



With God's love we grow and learn together

With God's love we grow and learn together to inspire every child and adult to flourish within our community. Through our Christian ethos, excellent teaching and shared learning, we aim to encourage everyone to discover who they are in relation to God, the world and others. This is in order to prepare for, and positively contribute to, our ever changing and diverse world.

Parent Code of Conduct

Led by:	Joanna Challis and Jo Warren (EHTs)
Date implemented:	December 2025
Date for next review:	December 2026
Approved by:	FGB
ESCC policy / School	School

1. Purpose and Scope

At The Weald Federation, we believe it's important to:

- Foster positive relationships and strong partnership with parents to support their child's learning
- Create a safe, respectful and inclusive environment for pupils, staff, parents, governors and visitors with a sense of belonging for all
- Model appropriate behaviour for our pupils at all times

To help us do this, we set clear expectations and guidelines on behaviour for all members of our community. This includes staff (through the Staff Code of Conduct) and pupils (through our Behaviour Policy).

The Parent Code of Conduct aims to help the school work together with parents by setting guidelines on appropriate behaviour.

We use the term 'parents' to refer to:

- Anyone with parental responsibility for a pupil
- Anyone caring for a child (such as grandparents or child-minders)

2. Our Expectations of Parents and Carers

We expect parents, carers and other visitors to:

- Respect the Christian ethos, vision and values of our schools
- Work together with staff in the best interests of our pupils
- Treat all members of the school community with respect – setting a good example with language and behaviour
- Endeavour to seek a peaceful solution to all issues and complaints
- Correct their own child's behaviour (or those in their care), particularly in public, where it could lead to conflict, aggression or unsafe conduct
- Approach the right member of school staff to help resolve any issues of concern. Please refer to the Federation's Communication Policy.

3. Behaviour That Will Not Be Tolerated

- Disrupting, or threatening to disrupt, school operations (including events on the school grounds and sports team matches)
- Disciplining another person's child – please bring any behaviour incidents to a member of staff's attention
- Swearing and using offensive or discriminatory language
- Shouting at, threatening or intimidating another member of the school community (in writing or in person)
- Use of physical punishment against your child while on school premises
- Aggressive behaviour towards another member of the school community
- Sending abusive messages to another member of the school community, including via text, email or social media

- Spreading of information that is not factual on social media
- Making defamatory, offensive or derogatory comments about the school, its staff or any member of its community (in person or online)
- Smoking, vaping or drinking alcohol on the school premises (unless alcohol has been allowed at a specific event)
- Possessing or taking drugs (including legal highs)
- Bringing dogs onto the school premises (other than guide dogs)
- Making recordings of meetings without informing staff

4. Breaching the Code of Conduct

If the school suspects, or becomes aware, that a parent has breached the code of conduct, the school will gather information from those involved and speak to the parent about the incident.

Depending on the nature of the incident, the school may then:

- Send a polite reminder of the Parent Code of Conduct
- Send a warning letter to the parent
- Invite the parent into school to meet with the Head of School or Executive Headteacher
- Contact the appropriate authorities (in cases of criminal behaviour)
- Seek advice from the local authority's legal team regarding further action (in cases of conduct that may be libellous or slanderous)
- Ban the parent from the school site

The Weald Federation is committed to resolving issues in a constructive manner through open and positive conversation. The school will always respond to an incident in a proportional way. The final decision for how to respond to breaches of the code of conduct rests with the Executive Headteachers.

The Executive Headteacher will consult the c=Chair of Governors before banning a parent from the school site.